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Forward Looking Statements & Basis of Presentation

This presentation may include "forward-looking statements" that are intended to enhance the reader's ability to assess Liberty Mutual Group's ("LMG" or the "Company") future financial and business performance. Forward-looking statements include, but are not limited to, statements that represent LMG's beliefs concerning future operations, strategies, financial results or other developments, and contain words and phrases such as "may," "expects," "should," "believes," "anticipates," "estimates," "intends" or similar expressions. Because these forward-looking statements are based on estimates and assumptions that are subject to significant business, economic and competitive uncertainties, many of which are beyond LMG's control or are subject to change, actual results could be materially different. Some of the factors that could cause actual results to differ include, but are not limited to, the following: the willingness of parties, including the Company, to settle disputes; the interpretation of aggregate policy coverage limits; LMG's inability to obtain price increases due to competition or otherwise; the performance of LMG's investment portfolios, which could be adversely impacted by adverse developments in U.S. and global financial markets, interest rates and rates of inflation; weakening U.S. and global economic conditions; insufficiency of, or changes in, loss reserves; the occurrence of catastrophic events (including terrorist acts) with a severity or frequency exceeding the Company's expectations; adverse changes in loss cost trends, including inflationary pressures in medical costs and automobile and home repair costs; developments relating to coverage and liability for mold claims; the effects of corporate bankruptcies on surety bond claims; adverse developments in the cost, availability and/or ability to collect reinsurance; adverse outcomes in legal proceedings; judicial expansion of policy coverage and the impact of new theories of liability; the impact of legislative actions; larger than expected assessments for guaranty funds and assigned risk/involuntary pools; and amendments and changes to the risk-based capital requirements. LMG's forward-looking statements speak only as of the date of this report or as of the date they are made and should be regarded solely as the Company's current plans, estimates and beliefs. LMG does not intend, and does not undertake, any obligation to update any forward-looking statements to reflect future events or circumstances after the date hereof. For a more complete discussion of the risks faced by LMG, visit our website at www.libertymutual.com.



Agenda

- Liberty Reserving Methodology & Review Process
- Pros & Cons of Schedule P
- Reasons to Adjust Schedule P
 - Changes in Reinsurance Utilization Across Accident Years
 - Changes in Loss Distributions Related to:
 - Geographic Mix
 - Product Loss Composition
 - Unique Coverages Provided to a Large Customer
- Questions & Answers



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Reserving Methodology & Review Process

- Detailed analysis by SBU actuaries, e.g. by line, product, distribution, state, entity, etc.
- Major line analysis of each SBU by Corporate Actuarial
- Comprehensive quarterly review process
- Internal methodology incorporates more comprehensive data than that provided in Schedule P

Objective: Reserve to the Best Estimate



Pros & Cons of Schedule P

<u>Pros</u>

- Filed by all companies writing business in the U.S.
- Uniform source of data that makes comparisons among insurers achievable

<u>Cons</u>

- Lack of data granularity
- Does not take into account differences in
 - Reinsurance utilization across accident years
 - Changes in loss distributions related to:
 - Geographic mix
 - Product loss composition
 - Unique coverages provided to large customers
- Potential incompatibility of data across accident years



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Changes in Reinsurance Utilization



Changes in Reinsurance Utilization

Changes in reinsurance utilization across accident years can materially distort (both favorably and unfavorably) the loss development factors used to estimate a company's required net reserves

FACT: Beginning in 1999, LMG significantly increased its use of workers' compensation treaty reinsurance



Changes in Reinsurance Utilization¹

Workers' Compensation Premiums Earned Excluding Servicing Carrier Business					
(Data in 000)	1	2	3		
(Data III 000)	Direct &		(2/1) Reins.		
	Assumed	Ceded	Util %		
1994	3,404,802	272,857	8%		
1995	2,941,756	252,262	9%		
1996	2,777,399	253,505	9%		
1997	2,620,294	201,586	8%		
1998	2,885,260	255,958	9%		
1999	2,726,836	445,765	16%		
2000	2,904,948	554,135	19%		
2001	2,806,080	494,421	18%		
2002	3,246,825	671,595	21%		
2003	3,944,732	605,468	15%		

Note: The effects of the Servicing Carrier business is excluded to show the change in the Company's reinsurance purchase decisions over the last ten years. Service carrier business is business written on a direct basis and then 100% ceded back to the involuntary pools and associations.



Overview of Ceded Reinsurance Programs¹

Workers' Compensation Only

- Traditional Excess of Loss Treaties
 - Coverage Period: 1999 2003
 - In 1999, purchased \$750,000 excess of \$250,000 for middle market business (excluded LDD policies)
 - Beginning in 2000, purchased \$9M excess of \$1M and \$19M excess of \$1M (includes LDD policies)
 - 94% of treaties are placed with A+ or better rated reinsurers
 - Stop Loss Treaties
 - Coverage Period: 2000 2002
 - Cover losses up to \$1M per claimant
 - Excludes LDD policies
 - 100% of treaties are placed with A++ rated reinsurers



Treaty Ceded Losses¹

Workers' Compensation

<u>Accident Year</u>	Paid Losses	<u>Case Reserves</u>	<u>IBNR</u>	<u>Total</u>
1999	\$ 17,867	\$ 54,450	\$ 30,414	\$ 102,731
2000	52,828	87,142	89,312	229,282
2001	91,310	261,849	215,499	568,658
2002 2003	3,849 <u>39</u> \$165,893	248,499 <u>34,665</u> \$686,605	316,682 <u>150,334</u> \$802,241	569,030 <u>185,038</u> \$1,654,739

FACTS:

- Losses relating to treaty purchases are largely IBNR
- As a result, net paid and case incurred reported losses do not reflect the benefit of reinsurance

Ignoring the benefit of these reinsurance treaties will significantly misstate the ultimate liability



Example: ABC Company

Impact of Stop Loss Reinsurance on Loss Development

Assumptions

- Premium: \$2,000 A
- Estimated Ultimate Loss Ratio: <u>70%</u> в
- Estimated Ultimate Losses: \$1,400 (A x B)

Treaty Terms and Conditions

- Coverage Period: 2001 & 2002
- Loss Ratio Attachment Point: 45%
- Maximum Loss Ratio:



95%

Example 1: ABC Company

Impact of Stop Loss Reinsurance on Loss Development

Incurred Loss Development as of December 31, 2003

<u>Year</u> 1996 1997 1998 1999 2000 2001 2001	<u>12</u> 756 756 756 756 756 756 756	24 1,042 1,042 1,042 1,042 1,042 900 900	<u>36</u> 1,148 1,148 1,148 1,148 1,148 1,148 900	<u>48</u> 1,202 1,202 1,202 1,202 1,202	<u>60</u> 1,231 1,231 1,231 1,231	<u>72</u> 1,250 1,250 1,250	<u>84</u> 1,264 1,264	<u>96</u> 1,275
2003	756							
<u>Year</u> 1996 1997 1998 1999 2000 2001 2002	<u>12 to 24</u> 1.379 1.379 1.379 1.379 1.379 1.379 1.191 1.191	24 to 36 1.102 1.102 1.102 1.102 1.102 1.102 1.000	<u>36 to 48</u> 1.047 1.047 1.047 1.047 1.047	<u>48 to 60</u> 1.025 1.025 1.025 1.025	<u>60 to 72</u> 1.015 1.015 1.015	<u>72 to 84</u> 1.011 1.011	<u>84 to 96</u> 1.009	

Loss development patterns from 2004 National Council on Compensation Insurance, Inc. (NCCI) Annual Stat Bulletin - Countrywide data



Example 2: ABC Company

Impact of Stop Loss Reinsurance on Loss Development

Incurred Loss Development as of December 31, 2005

<u>Year</u>	<u>12</u>	<u>24</u>	<u>36</u>	<u>48</u>	<u>60</u>	<u>72</u>	<u>84</u>	<u>96</u>
1996	756	1,042	1,148	1,202	1,231	1,250	1,264	1,275
1997	756	1,042	1,148	1,202	1,231	1,250	1,264	1,275
1998	756	1,042	1,148	1,202	1,231	1,250	1,264	1,275
1999	756	1,042	1,148	1,202	1,231	1,250	1,264	
2000	756	1,042	1,148	1,202	1,231	1,250		
2001	756	900	900	900	900			
2002	756	900	900	900				
2003	756	1,042	1,148					
2004	756	1,042						
2005	756							
Year	12 to 24	24 to 36	36 to 48	<u>48 to 60</u>	<u>60 to 72</u>	72 to 84	<u>84 to 96</u>	
<u>Year</u> 1996	<u>12 to 24</u> 1.379	<u>24 to 36</u> 1.102	<u>36 to 48</u> 1.047	<u>48 to 60</u> 1.025	<u>60 to 72</u> 1.015	<u>72 to 84</u> 1.011	<u>84 to 96</u> 1.009	
1996	1.379	1.102	1.047	1.025	1.015 1.015	1.011	1.009	
1996 1997	1.379 1.379	1.102 1.102	1.047 1.047	1.025 1.025	1.015 1.015 1.015	1.011 1.011	1.009 1.009	
1996 1997 1998 1999	1.379 1.379 1.379 1.379	1.102 1.102 1.102 1.102	1.047 1.047 1.047 1.047	1.025 1.025 1.025 1.025	1.015 1.015 1.015 1.015	1.011 1.011 1.011	1.009 1.009	
1996 1997 1998 1999 2000	1.379 1.379 1.379 1.379 1.379 1.379	1.102 1.102 1.102 1.102 1.102 1.102	1.047 1.047 1.047 1.047 1.047	1.025 1.025 1.025 1.025 1.025	1.015 1.015 1.015	1.011 1.011 1.011	1.009 1.009	
1996 1997 1998 1999 2000 2001	1.379 1.379 1.379 1.379 1.379 1.379 1.191	1.102 1.102 1.102 1.102 1.102 1.102 1.000	1.047 1.047 1.047 1.047 1.047 1.047	1.025 1.025 1.025 1.025	1.015 1.015 1.015 1.015	1.011 1.011 1.011	1.009 1.009	
1996 1997 1998 1999 2000 2001 2002	1.379 1.379 1.379 1.379 1.379 1.379 1.191 1.191	1.102 1.102 1.102 1.102 1.102 1.102 1.000 1.000	1.047 1.047 1.047 1.047 1.047	1.025 1.025 1.025 1.025 1.025	1.015 1.015 1.015 1.015	1.011 1.011 1.011	1.009 1.009	
1996 1997 1998 1999 2000 2001	1.379 1.379 1.379 1.379 1.379 1.379 1.191	1.102 1.102 1.102 1.102 1.102 1.102 1.000	1.047 1.047 1.047 1.047 1.047 1.047	1.025 1.025 1.025 1.025 1.025	1.015 1.015 1.015 1.015	1.011 1.011 1.011	1.009 1.009	

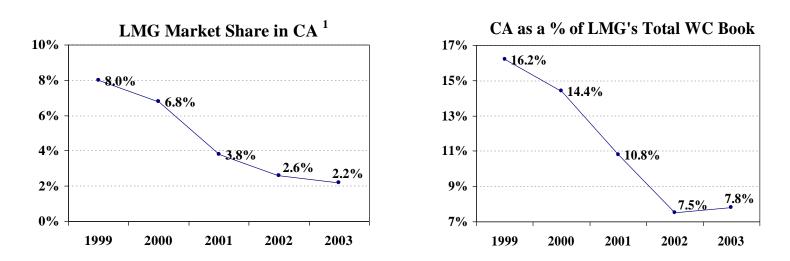


Changes in Geographic Mix

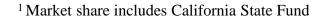
Workers' Compensation



California vs. Non-California Exposure Workers' Compensation

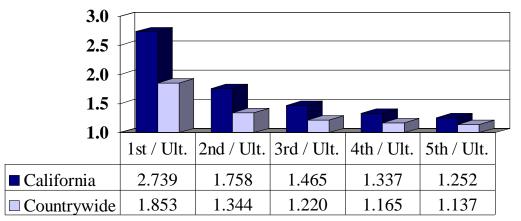


- LMG has proactively decreased its presence in California over the past five years
- Historically, California has seen higher medical severity than the rest of the U.S. From 1998 2002, medical severity has increased at an average annual rate of:
 - 17% in California (Source: The Workers' Compensation Insurance Rating Bureau of California (WCIRB))
 - 10% in the NCCI states, which excludes California (Source: NCCI)



California vs. Non-California Exposure Workers' Compensation

Cumulative Two Year Loss Development Factors: Case Incurred



Source: National Council on Compensation Insurance, Inc.

¹Countrywide excludes independent bureau states (CA, MA, MI, MN, NY, TX, & WI).

- California loss development is substantially higher than the rest of the country
- The California loss development factors above do not incorporate the recently passed reform
 - The WCIRB estimates industry cost savings of approximately \$8 billion on outstanding reserves



Changes in Loss Distribution

Private Passenger Automobile



Private Passenger Automobile 2003 1993 Property Damage & No Fault, 39% Property Damage Bodily & No Fault, 50% Injury, 50% Bodily Injury, 61%

Changes in Loss Distribution

iberty

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Changes in Loss Distribution Private Passenger Automobile

FACTS:

- In the last ten years, LMG's personal automobile line of business has seen a sizable shift in the distribution of losses from <u>bodily injury</u> to <u>property damage and no fault</u>
- Property damage and no fault losses develop faster than bodily injury losses

Ignoring the impact of a shift in loss distribution will significantly misstate the ultimate liability



Example: ABC Company Impact of Changes in Loss Distributions

A. Schedule P Methodology

		Incurred Losses	Schedule P Combined	Estimated
	Coverage	@ 12 Months	Coverages LDF	Ultimate Loss
All	Personal Auto	\$100	1.533	\$153.30

B. By Coverage Methodology

	Incurred Losses	Coverage	Estimated
Coverage	@ 12 Months	Specific LDF	Ultimate Loss
Bodily Injury	\$36	2.000	\$72.00
No Fault	27	1.150	31.05
Property Damage	37	1.100	40.70
Total	\$100	1.438	\$143.75

C. Impact:

Total A / Total B = Difference in Estimated Ultimate \$153.30 / \$143.75 = 1.066 or **6.6% Misstatement**



Adjusting for Unique Coverages

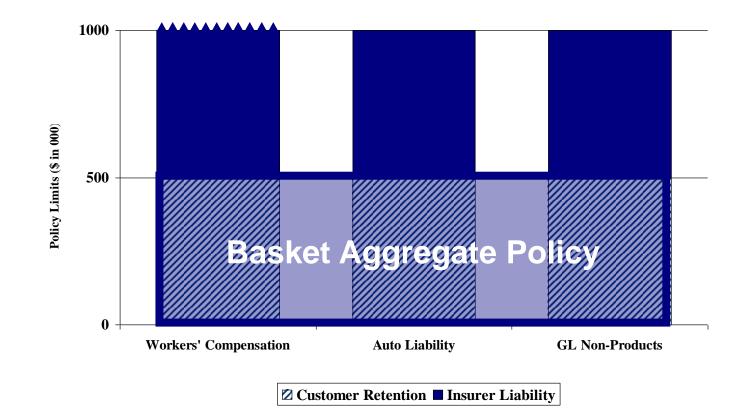
Other Liability Occurrence



Adjusting for Unique Coverages¹

- Liberty provides a basket aggregate policy to a LARGE customer
- Loss reserves related to this policy represent between 20% and 30% of the total <u>other liability</u> <u>occurrence</u> ultimate losses for accident years 1998 - 2002

Basket Aggregate Policies



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Coverage Provided to a LARGE Customer

- *Ultimate losses* for the basket aggregate policy are established as a single case reserve under Other Liability Occurrence
- Failure to isolate the basket aggregate policy will greatly misstate the ultimate reserve by:
 - Increasing early development factors due to the spike between 12 and 24 months when the program is moved to ultimate
 - Overstating ultimate losses by applying incurred development factors to the basket aggregate policy, which is already set at ultimate





